Resolution #12-2023 Resolve Emergency Services Communications Issues

Town of Draper Sawyer County Wisconsin

WHEREAS, the Town of Draper Board is required by state statute to provide fire protection services; and

WHEREAS, the Town of Draper Municipal Fire Department radio communication system supported by Sawyer County was recently tested by the fire department and found to be inoperative in multiple locations; and

WHEREAS, the Town of Draper Municipal Fire Department paging system from dispatch supported by Sawyer County was recently tested by Sawyer County dispatch and the fire department and found to be unreliable and inoperative in multiple locations; and

WHEREAS, the Town of Draper Board and Fire Department have repeatedly notified Sawyer County officials of radio and pager failures and made multiple requests to the Sawyer County Communications Specialist for technical aid to provide coverage for paging and radio systems in the Town of Draper,

IT IS HEREBY RESOLVED THAT:

The Town of Draper Board requests assistance from the Sawyer County Board to provide the Town of Draper with working emergency services communication services, with weekly status updates provided until communication services are fully functional—after which a full documentation of deliverables consisting of 1) Root Cause Analysis (RCA) of the repeated failures, 2) The successful test results after repair, 3) The changes implemented to restore services, and 4) Future mitigation measures to be provided by the Sawyer County Communication Specialist to the Sawyer County Public Safety Committee, the Town of Draper Board, and the Town of Draper Municipal Fire Department.

Outage mitigation measures and restoration procedures must be implemented, documented, and provided by the Sawyer County Communication Specialist to the Sawyer County Public Safety Committee, the Town of Draper Board, and the Town of Draper Municipal Fire Department to ensure future communication system uptime availability of ~100% and restore confidence in Sawyer County Communication Services. Any future outages must be documented and reported to the Sawyer County Public Safety Committee and any impacted local municipal governments at monthly intervals.

Adopted this 10th day of July, 2023

Chairman Richard Burt

First Supervisor Tipeothy]

Second Supervisor Steve Beining

Attested by Elizabeth Klein Clerk, Town of Draper